



Job Post: October 24, 2011

Position: Field Service Engineer – Southern California

Position Description

This is a full time position for one of the leading independent service providers for critical power equipment, including Uninterruptible Power Supplies, batteries, DC Plants and Lighting Inverters. This opening is for an experienced Field Service Engineer who thrives on delivering first-class technical and customer service. We are seeking an individual with a “can-do” attitude while possessing a solid attention to detail. This position requires the ability to effectively communicate between the office, field and sub contractors. Salary is commensurate with experience.

Benefits:

ePower Network offers a competitive salary, paid vacation, and a comprehensive benefits package including medical, dental, vision, 401K plan, fuel card, credit card and a monthly auto allowance. Our Field Engineers are based out of our local branch office.

Duties and Accountabilities

- Perform routine preventive maintenance services on UPS systems, Batteries, DC Plants and Lighting Inverters, utilizing power meters and hand tools.
- Perform equipment start ups, repairs, troubleshooting and emergency service on a 7/24 basis.
- Must be flexible in working long hours, after-hours and occasional weekends while rotating in and out of an on-call schedule.
- Create and provide written field service reports utilizing our field service software.
- Create and provide written Methods of Procedures (MOPS) as necessary for specific jobs.
- Responsible for following best practices in the field using proper Personal Protective Equipment (PPE) and safety awareness procedures.
- Attend staff meetings regularly. Work with the branch office colleagues to consistently improve our level of customer and technical service delivery. Review customer account activities and schedules.

Qualifications and Skill Sets

- Proficient at reading and understanding schematics, manuals and drawings.
- Experienced at using multi-meters, Oscilloscopes and battery testers.
- Proficient at using Microsoft office products and email.
- Ability to adapt and learn new computer programs and applications.
- Effective written and oral communications to customers, office staff and vendors.
- Five (5) years field experience servicing UPS and Battery systems. Preferred experience on Liebert, Eaton and MGE brands.
- Ability to work efficiently either alone or as part of a team.
- Four year college degree or electronic trade school diploma is a plus.

Visit our website at www.epowernetwork.com. Interested applicants, please fax or email your resume to:

Human Resources | contactus@epowernetwork.com | tel 800.616.2335 | fax 714.442.2483